

LIMITED WARRANTY FOR TURBO ENERGY INVERTER

Five (5) year limited product warranty

Subject to the exclusions set forth below, Turbo Energy, S.L. ("Turbo Energy") **guarantees for a period of 5 years**, counting from the date of delivery to the first buyer ("Buyer") that the **HYBRID INVERTER SERIES (HIS5000/48 & HIS3600/48)** ("Equipment") is free of any defect in its materials or in their manufacture that prevent their normal operation under correct conditions of use, installation and maintenance.

Turbo Energy guarantees that the Equipment will retain its mechanical integrity and stability in accordance with the operating methods described in our installation instructions. Any damage caused by wear and tear, improper installation, animals or human error will not be covered by this warranty.

Claims made under this warranty may only be accepted in the event that the Buyer shows that the malfunction or inadequacy of the Equipment is caused by defects in materials or manufacturing under normal operating conditions, installation, use, and other conditions specified in the Equipment documentation.

If the Equipment fails to comply with the terms of this warranty, Turbo Energy may, at its discretion, either repair or replace the Equipment or pay the residual market value of the Equipment as compensation.

Warranty Exclusions and Limitations

Damages and malfunctions or service failures of the Equipment originating from:

- Accidents or negligent, improper or inappropriate use. Breach of the installation, use and maintenance instructions established in the Equipment Manual.
- Modifications, installations or erroneous uses.
- Damages due to floods, plagues, earthquakes, extraordinary weather conditions, actions of third parties or any other reasons beyond the normal operating conditions of the Equipment and beyond the control of Turbo Energy.
- Faults caused by component(s) not supplied by Turbo Energy.
- Damages caused by electrical anomalies not caused by the Equipment.

Aspects related to the aesthetics of the Equipment shall not be considered as defects entitled to warranty claims, unless they represent a decrease in its operation or in the performance specified in its technical or commercial brochures.

The warranty rights established herein do not cover the transportation costs of the defective Equipment, derived from its return to Turbo Energy and its subsequent replacement to the Buyer. Likewise, it does not cover the costs of intervention derived from the disassembly of the defective Equipment or those of the subsequent reinstallation of the same.

Turbo Energy reserves the right to supply, as replacement, a different model of the Equipment with similar characteristics of the defective Equipment in the event that the original model had ceased to be manufactured.

Warranty application process

If the Buyer considers that he is entitled to a claim under the limited warranty described above, it must comply with the return authorization process described below.

The claim must be sent, including the amount claimed, Equipment serial number, purchase invoices and other written evidence, within the warranty period indicated above to the following address:

Turbo Energy, S.L.

Plaza de América 2- 4B – 46.004 Valencia.

Tel: 960 450 026

E-mail: info@turbo-e.com

This notice must attach supporting documentation which shall include the Equipment date of receipt and the basis for the Buyer's claim.

Once the written claim has been received, Turbo Energy may request verification of the damage claimed by the Buyer. If Turbo Energy verifies that, in its judgment, the Equipment comply with the conditions of the limited warranty set forth above, Turbo Energy will compensate through the following alternatives (chosen at its discretion): repair or replacement of the Equipment or offering the residual market value of the Equipment.

Any repair or replacement of the Equipment will not increase the warranty period.

Ownership of the Equipment that has been replaced will be transferred to Turbo Energy.

The expenses derived from the transport, removal, installation or reinstallation will be borne by the Buyer.

Limitation of liability

Turbo Energy denies and does not assume any type of liability, for any damage or injury caused to people or property, or any loss or damage caused by any cause related to any of its Equipment or its use. Under no circumstances shall Turbo Energy be liable to the Buyer, or to any third party claiming through the Buyer, for any loss of profits, loss of use or loss of activity, or any incidental, consequential or special damages of any type, derivatives or related to the Equipment, even if Turbo Energy had knowledge or indications of the possibility of such damages occurring.

Turbo Energy's maximum civil liability for damages or any other cause in the event of a claim for defective Equipment shall in any case be limited to the price paid by Buyer to Turbo Energy for the Equipment.

Jurisdiction and Applicable Law

All claims or disputes arising from, or related to, this warranty shall be governed by Spanish law and the applicable jurisdiction shall be exclusively to the courts of Valencia, Spain.



TURBO ENERGY S.L.

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